

## JOB ROLE PROFILE

Business:	BATA Group
Role:	Country Store Manager
Job Type:	Permanent - 40 hours per week 5 shifts over 7 days
Pay:	£27,095
Benefits:	Company Pension, Employee Discount, Company Sick pay,
	Company Events, Company Bonus
Reporting to:	Retail Operations Manager
Work Location:	Raskelf Rd, Easingwold, York, YO61 3LA

BATA Group supply animal feeds, fuel, and an extensive range of other goods and services including testing, storage, manufacturing, merchanting and distribution. Thompsons of York are an integral part of our business manufacturing feeds mainly for pigs and poultry.

We are looking for a Retail Country Store Manager to join our Country Store and Garden Centre in Easingwold. In this role you will be responsible for the day-to-day management of the Country Store. You will work closely with the General Store Manager ensuring the store delivers the highest customer service through strong leadership skills, support, direction and leading by example.

We are looking for someone who is sales and customer focused with high standards and excellent interpersonal skills. Preferably applicants would have agricultural/equestrian interests & knowledge, although this is not essential as a full training will be given.

## **Key Skills & Attributes**

- Brilliant people skills an energetic leader who promotes positivity and teamwork •
- Hands-on and comfortable taking ownership and accountability •
- Strong interpersonal & organizational skills •
- Focused and professional in a fast-paced environment
- Highly organised, with exceptional standards and merchandising skills
- Someone with a proven solid employment history with retail or a similar sector ٠

## **Key Tasks**

- Managing, supporting, and developing the Country Store team •
- Maximising store sales performance
- Deliver training to ensure your team has the capability and confidence to deliver • their role
- Maintain a high standard of product presentation and merchandising
- Empower colleagues to always put the customer first and deliver an outstanding customer service experience
- Build effective relationships with other key departments within the business •

If you are interested in this role and would like to explore joining our team, please contact us by email with a covering letter and your CV.