## **JOB ROLE PROFILE**

**Business:** BATA Group

**Role:** Forecourt Team Leader

**Job Type:** Permanent - 40 hours per week 5 shifts over 7 days

Pay: £11.94 per hour

Benefits: Company Pension, Employee Discount, Company Sick, Company

Events

**Reporting to:** Forecourt and Convenience Store Manager

Work Location: Gate Helmsley, York, YO41 1NF

BATA Group supply animal feeds, fuel, and an extensive range of other goods and services including testing, storage, manufacturing, merchanting and distribution. Thompsons of York are an integral part of our business manufacturing feeds mainly for pigs and poultry.

This is a fantastic opportunity for the right candidate with a range of retail experience to join our team.

As the Team Leader, you will be responsible for the day to day running of the forecourt and convenience store and the team.

You will work closely with the Forecourt and Convenience Store Manager to provide guidance, direction and support. Working together you will motivate your team to maximise opportunities, inspiring them to offer the highest standards of customer service.

## **About you**

- Self-motivated and able to work independently.
- Motivate, lead, support and coach your team.
- Flexible with a can-do attitude.
- Good at building relationships with colleagues and customers.

## **Key Tasks**

- Excellent customer service at all times in line with Company standards.
- Planning of weekly rotas.
- Ensure stock ordering / replenishment is managed.
- Responsible for completion of all necessary paperwork and administration.
- Stock rotation and stock control.
- Cash control and cash reconciliation.
- Responsible for store housekeeping to the highest standards.

If you are interested in this role and would like to explore joining our team, please contact us by email with a covering letter and your CV.